

Most Reliable Kitchen Appliance Brands

CR’s exclusive data on the predicted reliability of refrigerators, dishwashers, cooktops, and more can help save you money in the long haul

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August 27, 2025

When it’s time to invest in a new range, refrigerator, or dishwasher, you want to get one that will stand the test of time. What’s the best way to avoid shelling out for another replacement too soon? Go with a reliable kitchen appliance brand. Factoring in predicted reliability—based on exclusive data from CR’s member surveys—can help you avoid costly repairs and save money.

CR’s seventh annual appliance brand reliability rankings show how reliable a brand is relative to others across multiple kitchen appliance types. The results are based on survey data we collected from our members about 239,545 kitchen appliances purchased new between 2014 and 2024.

To calculate predicted reliability, we asked members whether their kitchen appliances broke or stopped working as well as they should. We used that information to estimate how a given brand’s new models would hold up over the first five years of use. The predicted reliability ratings for kitchen appliances from each brand are an average of the ratings for all types of that brand’s appliances. Those ratings are how we rank the most reliable refrigerator brands, dishwasher brands, and range brands, among others. For this report, we averaged the predicted reliability across all types of appliances that a particular brand makes and sells.

For each brand, the average predicted reliability score has been adjusted to account for differences among types of kitchen appliances. Top-freezer refrigerators, for example, are far and away the most reliable type of refrigerator. Without this score adjustment, a brand that only made top-freezer models would therefore have an unfair advantage over one that makes many types of refrigerators.

The chart here only includes brands for which we have reliability ratings in at least two categories of major appliances. The categories included are:

- Refrigerators (bottom-freezers, built-ins, French-doors, side-by-sides, top-freezers)
- Dishwashers (18- and 24-inch)
- Ranges (electric coil, electric induction, electric smoothtop, gas, pro-style)
- Cooktops (induction, electric smoothtop, gas)
- Wall ovens (electric)
- Microwave ovens (over-the-range)

Which Kitchen Appliance Brands Are the Most Reliable?

CR members can read on for our exclusive chart that tracks reliability for 24 kitchen appliance brands, including Frigidaire, KitchenAid, LG, Samsung, and Whirlpool. For even more coverage, check out our comprehensive appliance reliability guide.

A Detailed Breakdown of Our Rankings

The luxury appliance brand Gaggenau sits atop our kitchen appliance rankings with our highest Overall Score, though it has only three product categories in our brand reliability ranking calculation: dishwashers, cooktops, and wall ovens. Gaggenau debuted in our appliance rankings in 2024.

LG takes second place, followed by SKS (Signature Kitchen Suite) in third. Thermador and Wolf/Sub-Zero tie for fourth.

Among those brands, LG and Thermador have the most product categories in our rankings. Each makes six types of appliances included in our rankings: refrigerators, dishwashers, ranges, cooktops, wall ovens, and microwave ovens. SKS (Signature Kitchen Suite) has five categories (refrigerators, dishwashers, cooktops, wall ovens, and microwave ovens), while Wolf/Sub-Zero has four (refrigerators, ranges, cooktops, and wall ovens).

Viking, a pro-style brand, ranks at the bottom of our ratings. Dacor, another elite brand, fares only slightly better.

Keep in mind that our predicted reliability ratings aren’t an indicator of performance. So even when you settle on a reliable brand, you’ll want to check our full appliance ratings to find a specific model that performs well in our rigorous lab tests.

Kitchen Appliance Brand Reliability Rankings



Rank	Average Predicted Reliability Score (1-100)	Predicted Reliability Ratings													
		French-Door Refrigerator	Side-by-Side Refrigerator	Top-Freezer Refrigerator	Bottom-Freezer Refrigerator	Built-in Refrigerator	Dishwasher	Electric Coil Range	Electric Induction Range	Electric Smoothtop Range	Gas Range	Pro Range	Electric Induction Cooktop	Electric Smoothtop Cooktop	Gas Cooktop
1	GAGGENAU 75														
2	LG 74														
3	SKS (SIGNATURE KITCHEN SUITE) 72														
4	THERMADOR 71														
4	WOLF/SUB-ZERO 71														
6	FISHER & PAYKEL 68														
6	MIELE 68														
8	WHIRLPOOL 67														
8	CAFÉ 67														
8	BOSCH 67														
11	FRIGIDAIRE 65														
11	MONOGRAM 65														
13	GE 63														
14	MAYTAG 60														
14	KITCHENAID 60														
16	AMANA 58														
16	HOTPOINT 58														
18	KENMORE 54														
18	IKEA 54														
20	SAMSUNG 51														
21	ELECTROLUX 44														
22	JENN-AIR 41														
23	DACOR 40														
24	VIKING 30														

Empty spaces indicate that either the manufacturer doesn’t make that appliance or we have insufficient data to calculate a reliability rating. Beko is new to the rankings.

How to Use Consumer Reports to Find a Reliable Kitchen Appliance

At Consumer Reports, we provide several crucial pieces of information that can help you find the best kitchen appliance possible.

Model performance: We capture performance at the model level in our kitchen appliance ratings for refrigerators (bottom-freezers, built-ins, French-doors, side-by-sides, top-freezers), dishwashers, ranges (electric coil, electric induction, electric smoothtop, gas, pro-style), cooktops (electric induction, electric smoothtop, gas), wall ovens (electric), and microwave ovens (over-the-range). For each of these products, we also have brand-level reliability scores factored into a model’s Overall Score. You can see these scores on the model page for whichever appliance you’re viewing.

Reliability: Each year, we survey hundreds of thousands of CR members about the products they buy, and in particular, how well those products hold up. We use repair or breakage rates to generate a brand-level predicted reliability score for every major kitchen appliance we test. We also ask whether people would recommend their kitchen appliance to other people to determine a brand-level owner satisfaction score. These results can be found in our ratings chart or our articles on the most and least reliable brands across large appliance types: refrigerators, dishwashers, ranges (electric, gas, and pro-style), cooktops, wall ovens, and microwave ovens. Always check the predicted reliability and owner satisfaction of an appliance before buying.

Brand-level reliability: These scores, in the chart above, reflect how well the kitchen appliances from a particular brand perform in our surveys. You can use these ratings to zero in on a reliable brand, then check our ratings to find the individual models that fare best in our tests.